

Content Policy

The following content won't be allowed on the SwiftMart marketplace and may be removed by us.

- Content posted by Client's that promotes the Client, including company logos, links, or company names
- Spam or similar content that is shared repeatedly in a disruptive manner.
- Content that endorses or promotes illegal or harmful activity, or that is sexually explicit, violent, graphic, threatening, or harassing.
- Content that is discriminatory.
- Content that attempts to impersonate another person, account, or entity, including a representative of SwiftMart.
- Content that is illegal or that violates another person's or entity's rights, including intellectual property rights and privacy rights
- Content that includes another person's private or confidential information, including content that is sufficient to identify a listing's location

Listing titles (headlines)

- Listing titles that include information that has no relation to the listing type, style, services or experience.
- Listing titles that include symbols or emojis.

Listing or profile pages

- Listings and profiles that provide fraudulent, false, misleading, or deceptive information

Community Center

- Content that is off-topic, doesn't ask a question, or doesn't offer knowledge in response to a question as part of a larger discussion

- Harassing, trolling, or repeatedly targeting community members

Reviews

- Reviews that may damage the reputation of another member.
- Reviews that are factually incorrect, misleading, or that is unnecessarily embellished.

Disputing a review

A Client or Business Host may challenge any review that has been posted. This challenge must be communicated to us in writing.

We will then provide all involved parties with an opportunity to respond in writing and state their respective cases. We will investigate the matter in the most efficient way possible and will revert to the parties within a reasonable time.

We may approve or reject a review following the investigation and our deliberations. Should we reject the review, then we may remove it from our marketplace.

Our decision on whether or not to remove or approve a review will be final.

How to report content that violates our policy

If you believe content violates this policy, you can report the content directly through the website or by contacting us.